

COVID-19



In relation to the COVID-19 – Coronavirus outbreak, Action Shutters Ltd are making every effort to reduce the impact on our staff, our business and our customers.

In the UK we are following all current official advice.

So far, this is the way Action Shutters Ltd have operated in response to the outbreak.

We have;

- Installed hand sanitisers around the business and improved signage and communication reminding staff of their responsibilities for hygiene and self-isolation where necessary.
- Segregated office and warehouse facilities and minimised contact between departments.
- Cancelled all non-essential travel.
- If site survey's can be carried out through contactless measures (Skype, Facetime, Email etc.), we will do this as a first base option.
- Cancelled training programmes
- Increased stock levels where necessary.
- Increased the use of remote communication (email, text and telephone) in place of face to face meetings.
- We will be sending home any staff who are showing any slight symptoms with immediate effect, or who have been to any of the affecting countries within the last month.
(Thankfully none so far).
- Any jobs that are safe and capable of being carried out by one engineer, as opposed to a team, we will try to carry out with a single engineer to minimize staff interaction.

Our aim is to continue to provide a full service from Action Shutters Ltd and to help our customers security issues as a priority. Until we receive any further notice from the government or the World Health Organization, our company will be operating as normal. Currently there is no delay in our emergency call out response time due to COVID-19.

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